



Membership Agreement

By confirming your subscription as a DanceStruck member you agree to pay for a minimum of one (1) billing month for the relevant services outlined below and agree to the outlined Terms & Conditions contained in this document.

Your monthly membership includes the below:

Applicable Dance sessions with internationally & nationally accredited teachers

Secured Parent Portal Access to view your child's classes, fees and more.

All registration, admin, regulatory fees

On premises First Aid Services from HLTAID001, HLTAID002, & HLTAID003 Accredited Staff

Printed Support Materials such as dance notes (including but not limited to diagrams, fun facts, exercises to do at home, colouring sheets and more) to support an exemplary dance education.

Exclusive Google Classroom Access to Students Resources (videos, music & notes) where appropriate

All Relevant Performance Costumes for the End of Year Performance*

A copy of your child's Professionally Filmed End of Year Performance*

Yearly Professional Photo Shoot Day in November with complementary Group class photo 8 x 10 as a memento of your child's dance year*

TWO Mid-Year Performance Concert tickets*

TWO End of Year Performance Concert tickets*

Graduation and Progression Special Events*

Student Injury Insurance via DanceSurance**

International/National Registration fees are also included for the below programs:

Royal Academy of Dance (R.A.D) International Student Ballet Registration

Southern Federation of Dance (S.F.D) National Student Tap/Jazz Registration

Acrobatic Arts International Student Registration

Progressing Ballet Technique (P.B.T) International Student Registration

DanceStep International Class Assistant & Leadership Registration

Ready Set Dance & Ready Set Ballet International Registration

*You must be a current DanceStruck member at the time of the event to receive this inclusion.

**For more information on DanceSurance, what it covers and a copy of the PDS please contact the office.

Privacy Policy:

DanceStruck collects specific personal information, which is reasonably necessary for, or directly related to, one or more of its functions or activities. We Collect your Personal Information in several ways, including but not limited to:

The enrolment process on our Website or via our Member Portal

Other instances in which you provide Personal Information via email or written correspondence.

Over the phone or in person at the studio.

The type of personal information we collect is the information that is needed to facilitate your child's dance lessons, services and products. The information we may collect may include but is not limited to details such as your: name, residential and/or mailing address, contact numbers, email address, credit/debit card details (including card type, card number and expiry date), and any medical conditions applicable to the care of your child.

We will only use and disclose this sensitive information in accordance with the purpose for which the information is required and will never provide this information to third party providers without your consent.

Media Release:

DanceStruck reserves the right to photograph and record video of students on the DanceStruck premises and performance venues for use in promotion of the studio and its students.

Parents or guardians who do not wish images of their child (17yrs or under) published should advise the office in writing.

Disruptions to Class/Attendance:

If your child is unwell, please do not attend classes.

Should you miss your allotted session due to illness/holiday or other personal reason. Members can log into the Member portal any time of day and arrange a make-up class. The make-up session must be used within twenty-eight (28) days of the missed session. If you are unable to attend a make-up session within the twenty-eight (28) days, the class will be forfeit entirely.

Classes are delivered at the same time each week unless the timetable is updated by DanceStruck. DanceStruck agrees to provide reasonable alternatives to missed or moved classes including online delivery or make-up sessions in a comparable class. In accordance with ACCC legislation no refunds will be available for missed attendance or disruptions to the class timetable outside of the dance school's control.

In the event classes cannot be delivered in person, the curriculum will be delivered live and online with resources and music to ensure your child's dance education stays on track.

Membership Payments:

Membership fees are due on the 25th of each calendar month and require a credit card or bank account for direct debit.

All bills will be made available for payment via the portal by the 11th of each calendar month for the next calendar month (i.e., All bills for November will be available for payment by the 11th of October)

DanceStruck members must provide a Direct Debit account or card information for the purpose of paying their membership on the 25th of each month (excluding December). This information must be entered via the Member portal.

Payments can be made prior to the 25th at any time by the below methods, if your account is paid early via cash, transfer etc. you will not be debited on the 25th:

Bank transfer (details outlined on the bill) or,

Card payment via the member portal or,

Paying in cash at the desk onsite on limited days during Victorian School Terms

or, Via EFTPOS at the office on limited days during Victorian School Terms

Should payment be declined for Direct Debit, DanceStruck will notify the signee via email or text message (or both) and attempt to process payment again three (3) days later (28th of the calendar month).

Should payment not be received by the 25th, DanceStruck reserves the right to cease all services and apply a late fee of twenty (20) dollars each week until the account is settled.

DanceStruck also reserves the right to organise collection of any unpaid funds for redeemed services if funds are overdue by two (2) months.

Cessation of Membership:

As soon as the minimum duration of your membership has elapsed, you are able to resign from your membership by:

Emailing us at office@dancestruck.com with a clear and official resignation, which will include processing a twenty-eight (28) day notice upfront prorated payment in accordance with credit status of membership account. All debts must be cleared prior to membership resignation.

Once the final prorate payment has been processed and all debts cleared, payments will cease immediately and access to your child's classes will cease twenty-eight (28) days post resignation as per the contract.

Please note that applications for cancellation cannot be taken over the phone or in person and are not able to be backdated. All cancellations of membership must be in writing to the office.

